



The City of Dixon's Public Water System High Consumption Notice

The City of Dixon's Public Water System has identified an increase in water use on the meter located at _____.

Are you aware of your increased water use?

If you are not, the most common cause for increased water use is unidentified leaks or outdoor irrigation.

Finding the cause of your increased water use:

- Check your toilet for a leaking or damaged flapper. A leaking flapper will continuously send water down the drain and can go unnoticed for months. Listen to the tank for the sound of water running, look in the bowl for continuous ripples, and check if the flush handle is loose. You can also perform a dye test (see below).
- Look for a broken sprinkler/irrigation line. Often, they go unnoticed as they leak during the program run cycle, which could be overnight or early in the morning.
- Do you have automatic irrigation? Check for improperly programmed irrigation timers, excessive run times, and run days.
- If you have a pool or hot tub, check the fill valve/float arm.
- If you have a fire sprinkler system, check it for leaks.
- Have you had a recent repair of household plumbing? If so, that could have been the cause of the high use. There could also still be a problem.
- Check for leaking faucets, hose spigots, valves, and other plumbing fixtures.

Tips to find a hidden leak:

- Dye testing your toilet: Place a dye tablet or 4-5 drops of dark food coloring in the toilet tank and don't flush...if colored water appears in the bowl the toilet is leaking.
- Look for wet spots in your yard that may indicate an underground leak between your meter box and your house valve, or a leaking irrigation line.
- Identify and examine all plumbing connections and valves: Under sinks, behind the fridge and washing machine, shower heads, hose spigots, sprinklers, etc.

The increased use will increase your water bill:

- Water bills are generated around the 15th of each month for the previous meter read cycle. For example, the bill you receive around 8/20 will be for water consumed during July.

**If you have any questions or would like additional information regarding your increased use, please contact our Utility Billing department at 707-678-7008 opt. 2*